

RUN EMAIL ACTIONS

Running an Email Action is similar to running any Action in the platform. The procedure below does not include detailed information about runtime options. For information about runtime options, see [Running Actions](https://docs.mandiant.com/home/msv-running-actions) (<https://docs.mandiant.com/home/msv-running-actions>).

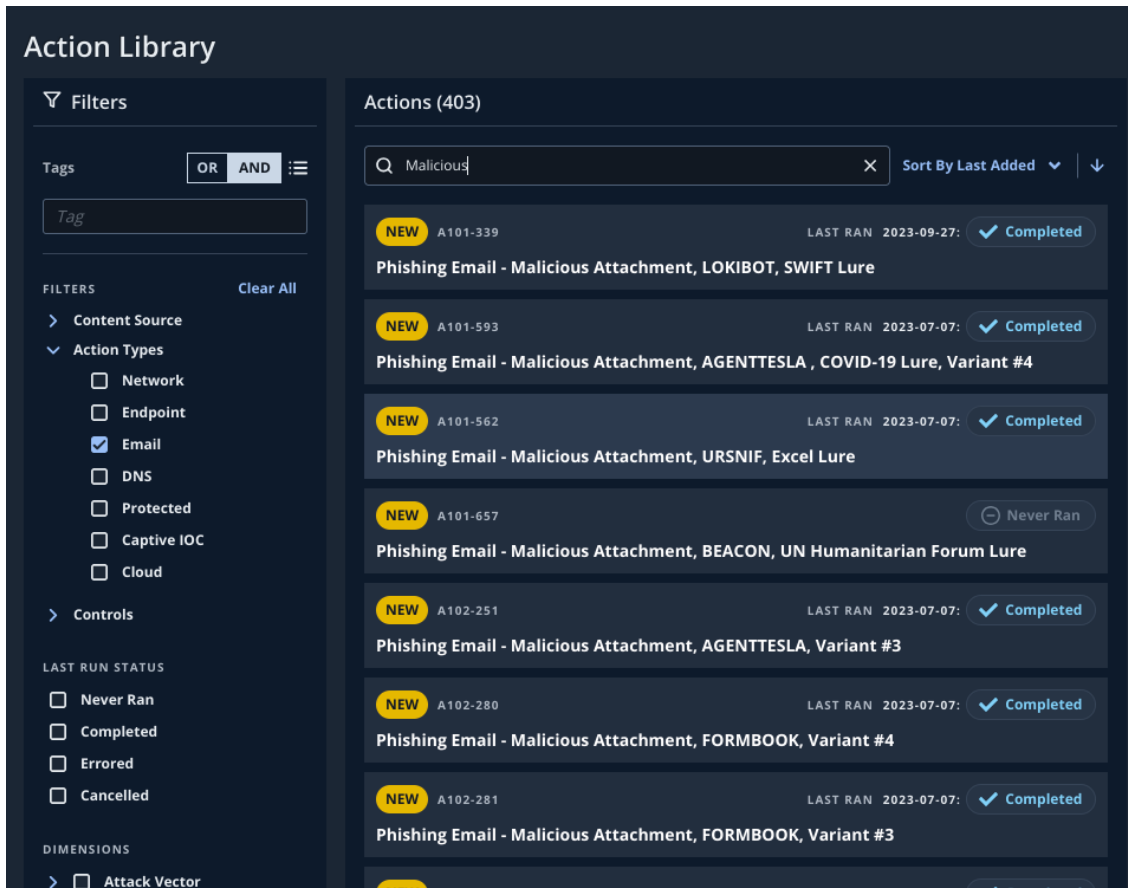


TIP: You should clean out your email inboxes and outboxes periodically, as emails will continue to accumulate over time. We cannot recommend best practices for doing this because the procedure will vary, based on your organization and the software / system you are using.

To run an Email Action

1. Go to **Library > Actions**.
2. Search for the Action you want to run.

Whether you want to run an Action that the Security Validation VRT created or one you created, you can search for Email Actions in the same way. In the example shown in the screenshot, we filtered results by Action Type (Email) and then entered the search term "Malicious" to further narrow results.



The screenshot displays the 'Action Library' interface. On the left, there are filter sections: 'Filters' with 'Tags' (OR/AND), 'FILTERS' with 'Content Source' and 'Action Types' (Network, Endpoint, Email, DNS, Protected, Captive IOC, Cloud), 'Controls', 'LAST RUN STATUS' (Never Ran, Completed, Errored, Cancelled), and 'DIMENSIONS' (Attack Vector). The main area shows 'Actions (403)' with a search bar containing 'Malicious' and a 'Sort By Last Added' dropdown. The results list several 'Phishing Email - Malicious Attachment' actions with IDs like A101-339, A101-593, A101-562, A101-657, A102-251, A102-280, and A102-281. Each entry shows its last run date and status (Completed or Never Ran).

Searching for Email Action containing Malicious attachment

3. Click on the Action you want to run in the search results.
4. Click **Run**.
5. For the **From Email Profile** field, select one of your profiles that contains a verified email address as the source of

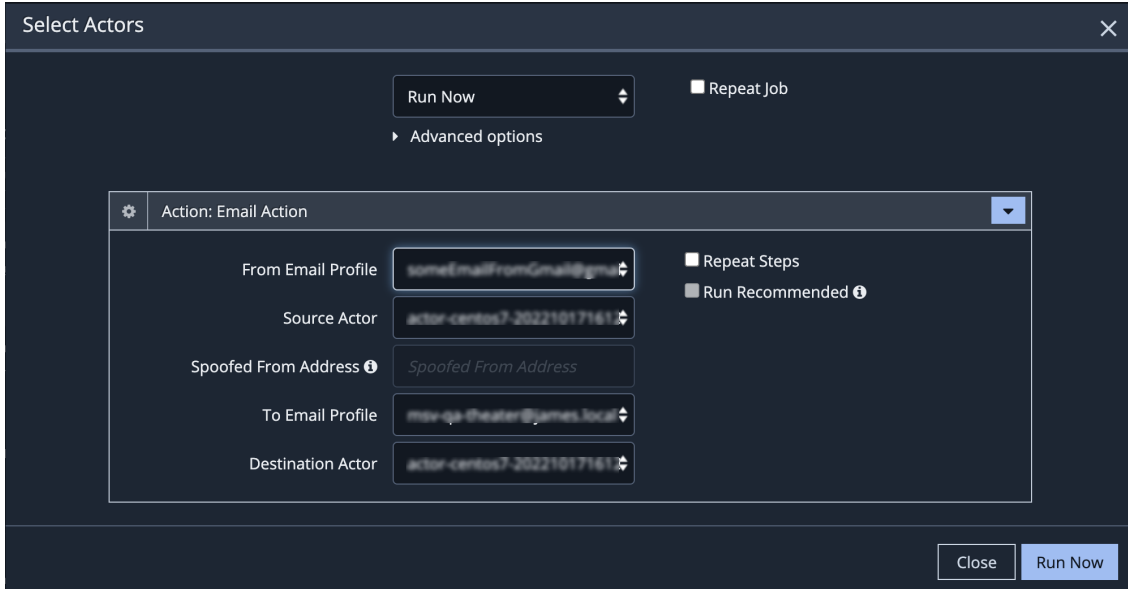
the Action.

- Specify the **Source Actor**.
- (Optional) Click **Expand**  and then enter a **Spoofed From Address** if you require one for this Email Action.



Spoofed From Address works for all POP3 and IMAP server types, but does not work for Microsoft Office or Gmail. If the field is greyed out, you are not using a supported server type.

- For the **To Email Profile** field, select one of your profiles that contains a verified email address as the destination of the Action.
- Specify the **Destination Actor**.



The screenshot shows a 'Select Actors' dialog box with a dark theme. At the top, there is a 'Run Now' dropdown menu and a 'Repeat Job' checkbox. Below this is an 'Advanced options' section. The main area is titled 'Action: Email Action' and contains several fields: 'From Email Profile' (someEmailFromGmail@gmail), 'Source Actor' (actor-centos7-20221017161), 'Spoofed From Address' (Spoofed From Address), 'To Email Profile' (mov-on-theater@james.local), and 'Destination Actor' (actor-centos7-20221017161). To the right of these fields are 'Repeat Steps' and 'Run Recommended' checkboxes. At the bottom right, there are 'Close' and 'Run Now' buttons.

Running an Email Action

- Click **Run Now**.