

## DIRECTOR IP ADDRESS CHANGED AND NOW SOME OF THE ACTOR ARE NOT WORKING

If your Director's IP address changes, Actors that use Pull Communication mode will have issues working correctly until they know what the new IP address is. You must complete the following steps for each Actor.

### Network Actors

1. Access the Actor from the command line.

```
ssh nodeone@[actor-mgmt-ip]
```

2. Open the Actor settings file with a text editor (for example, vi or emacs).

```
/opt/apps/verodin/node/node/settings.json
```

3. Search for `planner_ip` and replace the old IP address with the new one.
4. Save and exit.
5. Restart the Actor.

```
vrestart
```

### Endpoint Actors (Windows)

1. Connect to the host where the Actor resides.
2. Open the Actor settings file with Notepad or another text editor.  
`C:\Program Files\verodin\node\node\settings.json`
3. Search for `planner_ip` and replace the old IP with the new one
4. Save and exit.
5. Restart the Actor.
  - a. Open the Services Manager (run `services.msc` ).
  - b. Scroll down to the three Security Validation entries.
  - c. Restart each service.