


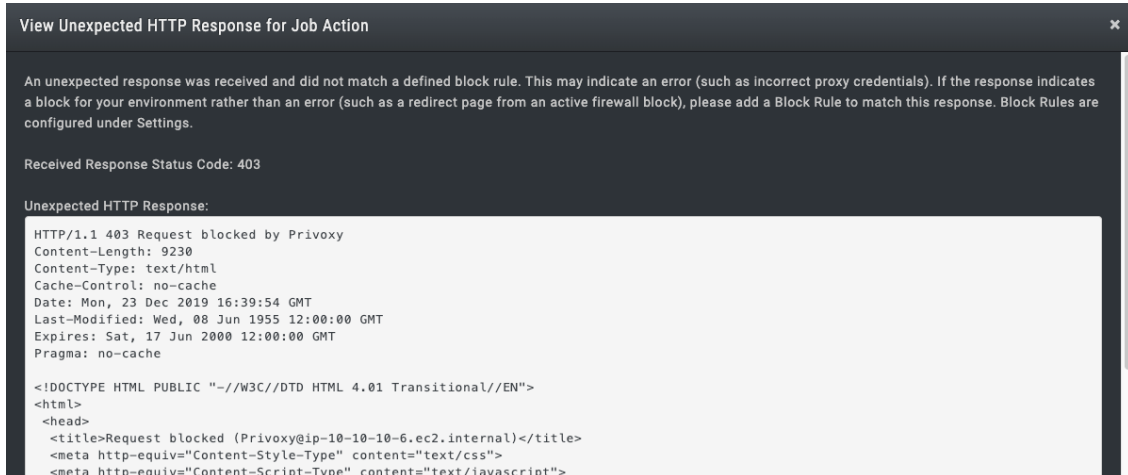
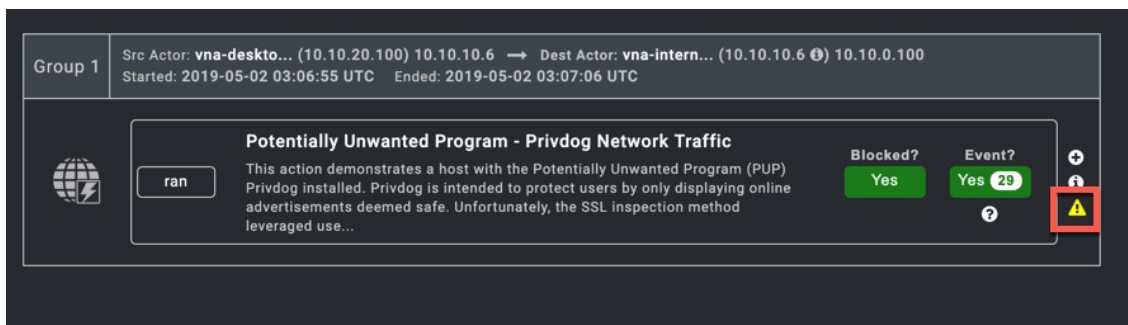
BLOCK RULES SETTINGS

If a File Transfer Action receives an HTTP response with a response code (200, 403, 503, etc) but an unexpected response body, the Job Action will by default display an error status. This situation occurs when a security technology blocks something and a company's default landing page or blackhole page displays. To have the Job Action show as blocked instead of the Job showing as errored, you create a regex-based block rule to match text from the landing/blackhole page.

TO CONFIGURE A BLOCK RULE

1. Identify the blocked landing page your company uses

If you / your network team can't easily provide the information, running A100-548 or A100-292 between two network Actors will often result in the Unexpected HTTP Response icon  appearing on the Job, which you can click on to review the landing page.



Job with Unexpected Response and a View of the Unexpected HTTP Response info

2. Go to **Settings > Director Settings**. The Systems Settings page opens. The process will be easier if you open this in another tab.
3. Select **Block Rules**.
4. Complete the Block Rule, enter the status code and regex info.

BLOCK RULES

If a File Transfer, Web, Socket or PCAP action receives an unexpected HTTP response, the job action may display an error status. This situation can occur if there is a landing page or black hole page being used in the security stack. In order to have these actions show "Blocked? YES", define a regex below that will match some text from the HTTP response. Additionally, you can include a status code (or comma delimited list of status codes) to further ensure it matches only your expected page which indicates Blocked. If defined, the action will check for the regex match and, if it matches, correctly display the job as Blocked.

HTTP Status Code(s)*	<input type="text" value="403"/>
Block Page Regex*	<input type="text" value="blocked"/>
Sample Test Response	<input type="text" value="request blocked by Privoxy"/>

Regex matches sample response

Add Block Rule form

5. Click **Add Block Rule**.