

EDITING PROTECTED THEATER OR PROTECTED ACTOR SETTINGS

After adding and registering your Protected Theater or Protected Actor, you can review the Actor information and make additional changes.



The information you can view and change is different for your Protected Theater and Protected Actor.

General Settings

Configuration	Protected Theater	Protected Actor
Name & Description	✓	✓
OS & Version		
User Tags	✓	✓
All Traffic IP		
Alternate Hostname*	✓	✓
Security Zone	✓	✓
Comm mode	✓	
Verodin Network Control	✓	N/A
Proxy Through Actor	✓	
Location		
Protected Theater	N/A	✓
Pull Interval	N/A	✓
Service Startup Timeout***	N/A	✓
DNS server		
OS Language	N/A	✓
Suppress OS Sleep	N/A	✓

* see [Setting the Alternate Hostname \(https://docs.mandiant.com/home/msv-setting-the-alternate-hostname\)](https://docs.mandiant.com/home/msv-setting-the-alternate-hostname)

** Requires vregister

*** This setting was added to assist with slow Windows environments and allows you to increase the time allowed for the services to start up (default is 600). Changes to the Service Startup Timeout will not be applied until you reboot the Actor, which also reboots the OS. You MUST also take a snapshot after rebooting, so the changes are included in your snapshot. This field adds the following new registry key, which has a timeout value in milliseconds:

```
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\ServicesPipeTimeout
```

Configuration	Protected Theater	Protected Actor
Actor Time	✓	N/A
Enable Network Keepalive	✓	N/A
* see Setting the Alternate Hostname (https://docs.mandiant.com/home/msv-setting-the-alternate-hostname)		
** Requires vregister		
*** This setting was added to assist with slow Windows environments and allows you to increase the time allowed for the services to start up (default is 600). Changes to the Service Startup Timeout will not be applied until you reboot the Actor, which also reboots the OS. You MUST also take a snapshot after rebooting, so the changes are included in your snapshot. This field adds the following new registry key, which has a timeout value in milliseconds:		
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\ServicesPipeTimeout		

Additional Settings

The Additional Settings configurations included in the table have several potential access rights:


- View Only
- Update Info: This is a button that when clicked, will run CTTA to update the information. Use this when you have made changes that could impact functionality (added a new Protected Actor, updated Networking, etc).

Configuration	Protected Theater	Protected Actor	Notes
Rollback Snapshots	N/A	Edit	
Protected Communication Rules	N/A	View	If the Director Hostname and IP Address are populated in the Protected Theater Settings, Rules will only be created when you run Actions, they will not be listed here. If the fields are not populated in the Protected Theater Settings, the Internal IP Address for the Director will be used in any rules created.
Protected DNS Rules	N/A	View	
Interfaces	View	Edit	
Disable Auto Interface and Enable Auto Interface	N/A	Edit	Protected Actors should only ever have a single interface
Routing	View	View	
Endpoint Products	N/A	Edit	
Can Talk to Actors	Update Info	Update Info	PT will show To/From the Protected Actor and the Protected Actor will show To/From the PT

Configuration	Protected Theater	Protected Actor	Notes
Supported Capabilities	Update Info	Update Info	To verify you can use Action User Profiles with your Protected Actor, verify Credential Provider is listed.

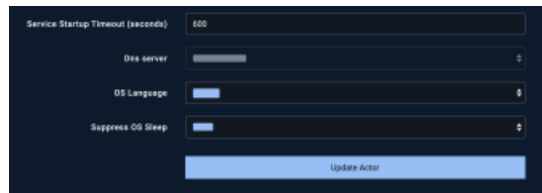
Viewing & Updating Protected Theaters & Protected Actors

To view and Update Protected Theater and Protected Actor information from the Director

1. Click **Environment > Protected Theaters**.
2. Locate the Protected Theater or Protected Actor you want to configure, open its Action menu, and click **Edit**.
3. Make any changes to the general information.
4. Click **Update Protected Theater** or **Update Protected Actor** to apply your changes.
5. (Optional) For a Protected Actor, create, edit, or revert a snapshot. See [Creating and Managing PT Snapshots \(https://docs.mandiant.com/home/msv-pt-snapshots\)](https://docs.mandiant.com/home/msv-pt-snapshots) for more information.
6. (Optional) For a Protected Actor, click **Edit**  next to the Security Control in EndPoint Products table to modify its settings.
7. (Optional) For a Protected Actor, click **Enable Auto Interface**, **Disable Auto Interface**, or **Edit** for an interface (availability depends on the Actor and its configuration).
8. (Optional) Click **Update Info** to refresh the Can Talk To Actors information (identify other Actors that the current Actor can communicate with).
9. (Optional) Click **Update Info** to refresh the list of Actor capabilities.

To increase the time available for Windows services to start

1. Select **Environment > Actors**.
2. Click **Environment > Protected Theaters**.
3. Locate the Actor you want to configure, open its Action menu, and click **Edit**.
4. Locate the **Service Startup Timeout (seconds)** field and increase the number.



(<https://dyzz9obi78pm5.cloudfront.net/app/image/id/629cfe65164cf9379e57a120/n/win-ss-timeout.png>)

Service Startup Timeout field on Windows Actor

5. Click **Update Actor** to apply your changes.
6. Reboot the Protected Actor and create a new snapshot so you don't lose your changes.
7. Attempt to complete the task again. If you receive the same error, repeat this process.