

DIRECTOR ISSUES INVOLVING THE VSETDB COMMAND

Your Security Validation install includes a database that has a separate password. In general, this password is set during installation, but can be modified as needed. Some common issues may occur when resetting the password.

I reset my Director database password and now the Director doesn't work

If you reset your Director database, you must also restart the Director. This can be done by running the `vrestart` command.

I want to set / reset my Director database password but it is not accepting the new password

Does your password include special characters? Since you set your Director database password from the command line, you must escape special characters. For example, if you want your password to be ***This!sMynew\$P@ssw0rd!***, you would use this format:

```
sudo vsetdb --password This\!sMynew\$P@ssw0rd\  
vrestart
```

If you are uncertain if a character needs to be escaped, run this command first, adding the escapes where you think they are needed. If it comes out as you expect, you've escaped it correctly.

```
echo This\!sMynew\$P@ssw0rd\  
!
```



The results of that command would be:

```
This!sMynew$P@ssw0rd!  
!
```