

TROUBLESHOOT TECHNOLOGY ONBOARDING FOR MANDIANT THREAT DETECTION

This feature is released as a Public Preview.
Pre-GA products and features are available "as is" and might have limited support. For more information, please contact your TSC, your CSM, or go to [Support](#).
(<https://docs.mandiant.com/home/mandiant-support-cases>)

If any issues occur while onboarding your security technology, you can attempt to resolve them and retry provisioning. This option allows you to attempt provisioning after resolving configuration issues such as missing IAM permissions on a Google Cloud Storage bucket, without having to re-enter the credential information.

Follow these steps to re-trigger the provisioning process for an existing integration:

1. In the MD Portal **Settings**, click **Integrations**.
2. Locate the integration that failed provisioning.
3. Click the  **Actions** menu in the row for the integration and select **Retry Provisioning**.
 - A confirmation banner appears in the portal upon success.
 - If the integration remains in a provisioning status, you might have to recheck your configuration for issues. If provisioning issues persist, work with the [Service Delivery Engineer team](#) () or your Managed Services consultant.